

Zulu Nyala South Africa Photo Safari for 2 Frequently Asked Questions & General Information for the winning bidder

Congratulations!

You have acquired a truly once in a lifetime fabulous vacation in South Africa that includes 6 days and 6 nights lodging, all meals, and 2 Game Viewing drives daily in open land cruisers on Zulu Nyala Reserve.

Q: How do I Book my Trip?

Unlike most auction trips - the expiration is not until 2 years from the date of purchase.

The first thing you need to do is to contact the Zulu Nyala Photo Safari office located in South Africa directly to book your Safari and accommodations. They will book your 6-day/6-night Safari package.

You can contact them via email: reshmi@zulunyala.com or phone: **011 27 35 562 0177 Please ask for the Photo Safari Office. Or FAX 011 27-35-562-0975.** For prompt response, please contact Reshmi at Reshmi@zulunyala.com.

Very Important: FIRST book and confirm your Safari and Zulu Nyala accommodations with Photo Safari Office plus any additional optional tours and excursions, ONLY THEN you should book your international and local flights.



South African Airways offers special fares for guests of the Zulu Nyala Game Reserve. In order to receive preferred pricing and ticketing on SAA, please call 1-800-852-9256 and identify yourself as a Zulu Nyala customer and give the tour code USTO014. The costomer call agent will then offer the best airfare for the dates and travel itinerary that is required, all Tickets will be issued by SAA.

- Frequent flyer miles earned through flights booked with SAA are also accepted by United Airlines.
- A guest can book round-trip from across the U.S., as many feeder airlines are booked with SAA.
- This is directly through South African Airway, not a third party, no one is earning commission on this offer.
- Airfare is the guest's responsibility; they are welcome to book airfare however they want.

NOTE: Your Safari will not be confirmed UNTIL the nonprofit organization has completed and sent in their auction paperwork and requirements to Zulu Nyala.

As stated in all materials, the airfare booking is the personal choice and responsibility of purchaser.

Q: How can I book extra day trips, tours and excursions?

Zulu Nyala is a registered tour operator - a one-stop shop for your southern Africa land tours. Reshmi (Reshmi@zulunya.com) can arrange all your land accommodations for you at competitive rates to suit your budget. Land tours in Cape Town, Victoria Falls, Botswana, Zambia, Zimbabwe, Namibia and more are available. As many people choose to extend their stay in South Africa, Reshmi, who had been a travel agent for over ten years and is a resident at Zulu Nyala will gladly assist you should you wish to extend your stay. When you contact Reshmi with your air arrangements to book your Safari and accommodations, she will provide you a complete listing of additional optional excursions and tours upon request.

You may wish to consider experiencing some of the fabulous specialty day trips that are available. The Zulu Nyala private game reserve is closely approximated to a diverse area that offers a variety of other adventures. Special day trips are handled by the Zulu Nyala guides and all have an additional fees associated. After all, you may only see Africa once and you'll want to see as much as you can. These trips are optional and do not have to be booked until you are at Zulu Nyala.

Q: How would I get there?

You must fly to Johannesburg, South Africa via O.R. Tambo International Airport (JNB). As this is a lengthy flight, you may want to consider staying a night or more at Zulu Nyala Country Manor Johannesburg where you will be able to rest up. You will be personally met at the airport by a Zulu Nyala representative who will drive you to Country Manor. Country Manor has beautifully appointed rooms set in 13 acres of landscaped gardens, where you will see zebra, springbok and blesbok on the property. You may wish to stay an extra day to visit some of Johannesburg's local attractions such as the Lion Park, where you can cuddle lion cubs and feed a giraffe by hand, Nelson Mandela's home, and the famous Apartheid Museum where you can take in the cultural history of South Africa. This is an enriching experience on both counts. Then, rested and refreshed, the next day you can fly from Lanseria Airport HLA (only 10 minutes from the Country Manor) to King Shaka International Airport DUR in Durban where a driver will transport your party to Zulu Nyala, Hluhluwe or you can rent a car. Staying at Country Manor and all transports from the airports and to Zulu Nyala in Hluhluwe are additional costs to you. Please contact Reshmi for these rates and all other tour rates.

Staying at Country Manor is a convenient and rewarding experience to consider. IN 2010 a new airport opened north of Durban, King Shaka international Airport DUR, they offer flights from Lanseria International Airport HLA, 2.5 miles from Zulu Nyala Country Manor just outside of Johannesburg. SAA/Mango www.flymango.co.za , Kulula/British Airways www.kulula.com and, www.1time.co.za are the airlines that fly round trip between Lanseria and King Shaka airports.

Q: How do I book my flight?

NOTE: As stated in all materials the airfare booking is the personal choice and responsibility of purchaser. Guests who choose to utilize South African Airways' preferred pricing offer to Zulu Nyala guests will receive commission-free rates for "door-to-door" air service. For example, SAA will book round trip flights from your local airport to either JFK International in New York or Dulles International in Washington DC (depending on availability). From either of these airports you will then fly to OR Tambo International in Johannesburg, from there you will fly to King Shaka Airport in Durban. Guests who wish to extend their stay in Johannesburg before or after flying to Durban may do so at no additional cost. On arrival at King Shaka you have the option to rent car or we can make transfer arrangements for an additional cost.

Q: When should I book my Safari?

Most people book their reservations at least 3-6 months or more in advance and popular times to visit are May through November. September, October and November are the busiest seasons so plan accordingly.

Q: When is the best time of the year to visit Africa?

Hluhluwe has a sub-tropical climate with mild winters and hot summers. The summer temperatures are usually between 80 and 90 with December to February being the hottest months where temperature can reach above 90. The winters are never cold and temperatures are rarely below 70 during the day and 40 at night. It is advisable to take a warm jacket for game drives as the early morning and evenings in an open vehicle can be chilly. Africa's winter months, which are from May to Aug , are the most appealing time to visit for several reasons. First, the temperature is comfortable. Also, there is less foliage and the trees are bare. This means that the animals are active and can easily be observed.

Summer Season – September to April

Temperature – 90-60F

You can check the weather forecast on www.weathersa.co.za , Kwazulu Natal, Zulu Land

Winter Season – May to Aug

Temperature – 70-35 F

Q: Where does the lodge's name (Zulu Nyala) come from?

Zulu is the name of a proud tribe in South Africa. A Nyala is an animal with long hair on its neck and back. The Nyala is a very unique species similar to a Kudu.

The lodge is known for having a very large herd of Nyala.

Q: What is the Zulu Nyala lodging like?

These three types of accommodations available and can be booked subject to availability. Please book your accommodations directly with the Photo Safari office. Regardless of which lodge you choose, you are certain to enjoy the ambiance and considerate service by a wonderful staff.

- o The Heritage Safari Lodge is beautiful colonial style hotel situated adjacent Zulu Nyala Game Reserve. There is a swimming pool, beautifully appointed bar, a magnificent outdoor restaurant/boma, curio store, WiFi internet access, TV lounge and a heli-pad. Situated on the Heritage property is the authentic Zulu Cultural Village,

- o The Hemingway Style luxury tents have their own ensuite bathroom and veranda. They are situated on the same property as Heritage, overlooking the savana and animals. (Zebra, Nyala, Impala, Blesbuck, Gineafowl and many birds.)

- o The Zulu Nyala Game Lodge is a beautifully appointed luxury stone and thatch lodge overlooking the Ubombo mountain range and savannas. There is a pool, tennis court, spa, bar, pool table, restaurant, curio store, WiFi internet access, and lounge with TV and library as well as a heli-pad.

Q: What are the Amenities at Zulu Nyala

1. All the rooms are air-conditioned (except the Tented Camp, which has fans) with an ensuite bathroom with full amenities, hair dryer tea/coffee facilities and telephone. The beautifully appointed Heritage Rooms have TVs.
2. Computer & internet service are available at the reception area.
3. Laundry facilities are available at extra cost.

Q: What language is spoken there?

The main languages are English and Zulu.

Q: What is the procedure for game drives?

Upon your arrival at Zulu Nyala, you will be assigned to a experienced ranger. He or she will be your guide on the game drives, and will be available to answer any questions that you may have concerning animals and activities. There are two games drives per day on Zulu Nyala Game Reserve included in the Photo Safari auction package.

Q: How will we view the animals?

For animal viewing you will be in open land cruisers that accommodate maximum 10 people plus your guide. The guides are young, dynamic, extremely knowledgeable and go out of their way to design viewing times to your benefit and pleasure. The two daily trips can be 2-3 hours in duration depending on the

sightings. Be sure and ask for a night ride one evening, no extra charge. It is a worthwhile experience to check out the watering holes at night and stargaze on clear skies.

Q: What should I pack?

At Zulu Nyala, formal clothes are not necessary. We generally recommend that people bring shorts & cotton t-Shirts, good comfortable walking shoes, casual lightweight cotton, khaki or neutral colored clothes for safari, fleece or sweater and a warm jacket for game drive or cool evenings, wide brimmed hat, personal toiletries, sun barrier cream and lip creams, binoculars, camera, **converter to recharge your camera (we use 3 round pin plug – 220V)** and accessories, sunglasses. For a low cost, you can get your clothing laundered at the lodge.

Q: What will we eat?

The meals are extraordinary. The auction package includes three delicious meals per day, prepared by the ethnic chefs, with a South African flavor of course. Also, every meal will include extras, like fresh fruit, crackers and cheeses. Definitely do not go to Zulu Nyala to lose weight! The food is wonderful and plentiful. There's a huge buffet breakfast from 7 to 9 AM, and a dinner buffet from 7-9 PM. You may dine at your convenience and the dining rooms offer a variety of table sizes so you may have an intimate dinner for two, four, or join a table of eight of your new camp friends (For assistance please talk to the restaurant Manager). Beverages are your cost.

Zulu Nyala is a fully licensed establishment. No alcohol may be brought onto or consumed on the premises unless purchased from the bar or restaurant. No alcohol will be sold to persons under the age of 18 years.

Q: Is my trip transferable?

The auction package is non-refundable or transferable and may not be given to any other person or organization to be resold or auctioned. It may not be passed to other organizations and may not be bartered or sold in any other manner. The trip is valid for 2 years from date of purchase. Should you wish to extend the two years, please contact Photo Safari Office and for a small administrative fee this can be arranged.

Q: What is the value of the Photo Safari for Two Auction Package?

The Photo Safari Auction Package Value is \$5,950.

Q: What if I wish to bring extra people? How much does that cost?

Extra Couple attending with Winning Bidder of Safari Package

Two Adults Double room \$3,950

Extra Adult

Sharing room \$1,460 per person

Single room \$2,140 per person

Extra Child

Over 5 years old sharing \$ 725 per person

Over 12 years old sharing \$1,460 per person

(*Note: Minimum child age for Game Drive is 5 years old
Minimum child age for Bush Walk is 12 years old)

Q: Do the prices include taxes?

Yes.

Q: Do the prices include gratuity?

Tips and gratuity are not included; you are welcome to tip the game ranger and the general staff

Q: How do I tip the staff at Zulu Nyala?

You are not obliged to tip. However, should you wish, you may tip the staff in restaurants, bars, lounges or room service. There is no automatic gratuity, and should you decide to leave a tip - most people leave 10% of their final bill or 10 dollars per person/per day gratuity which is distributed among all our junior staff, including those working behind the scene. You can add it to your bill and pay on check out. Should you wish to tip someone directly, you are most welcome to do so. For pick up driver, we suggest +/- \$10 per couple you can tip him directly.

Q: How do I tip the guide?

This is usually done on a personal basis at the end of your visit and given directly to the guide, amount decided by you.

Q: Do I pay extra for beverages?

Yes, all personal beverages are extra, including alcoholic beverages, beer, wine and soft drinks. Two bottles (500 ml) of water is provided every day in the room.

Q: What are the extra charges?

The extra charges are your airfare, drinks (non-alcohol and alcohol), laundry, telephone, internet and extra activities and tours. There is also a pick up/transfer fee from the airport to Zulu Nyala. Please ask the Photo Safari office for information and rates.

Q: What forms of payment are accepted?

Zulu Nyala accepts cash and all major credit cards including Visa, Mastercard, Discover, and American Express. Zulu Nyala does not accept Traveler's Checks.

Note: If you plan on using your credit while visiting Zulu Nyala please inform your financial institution of your plans to visit South Africa before you leave, as

some credit cards will automatically decline overseas transactions without prior notification.

Q: Do I need vaccinations?

Check with your local public health department or, medical doctor.

Q: Do I need a passport?

Yes. IMPORTANT NOTE: Make sure your passport is valid for your entire stay, and has a minimum of 4 blank spaces.

Q: Do I need a Visa?

U.S.A. citizens do not need a visa to visit South Africa.

Q: How can I see more videos and photos of Zulu Nyala

Just go to www.TripAdvisor.com or www.YouTube.com or www.Facebook.com and put Zulu Nyala in the subject line. Please feel free to visit our website: www.ZuluNyala.com Enjoy!

Q: Do you donate the Safari Auction Package to other nonprofits and charitable organizations and schools?

YES! For Additional Photo Safari Auction Packages:

Do you know other non-profits, schools, churches and charitable organizations that would benefit from this unique South Africa Photo Safari auction package?

We are delighted to offer Zulu Nyala Safari Packages to your friends, family members and colleagues and other nonprofit organizations.

For Additional Safari Auction Packages contact:

*Matt Huisman, U.S.A. Representative, Holland, Michigan
mhuisman102382@yahoo.com 1-616-886-6194*

Currency & Banking

The currency in South Africa is the Rand. Banking hours are between 9am and 5:30pm weekdays and 8am to 11am on Saturdays. There are banks with foreign exchange services and automatic teller machines at Hluhluwe and most of the towns. Larger establishments accept most international credit cards and travellers cheques but cash is preferred when buying at smaller shops or curio stalls. 14% Value Added Tax (VAT) is charged on most purchased goods and services however, tourists can claim refunds of VAT paid for goods (not services) when exiting the country – information is available at the international airports.

Medical

There are excellent private medical practitioners in most towns and a top class

hospital at nearby Richards Bay (72 miles drive from Zulu Nyala). Malaria is endemic to the area and it's advisable to take precautions especially in the summer months. Consult a doctor or pharmacist (www.cdc.gov/travel) It is advisable to use a mosquito spray or cream in the outdoors especially at night.

Metric Conversions

1. Celsius to Fahrenheit

Celsius temperature x 2, add 30 degrees.

E.g. $25C = 25 \times 2 + 30 = 80F$

If Celsius temperature is minus, ignore the minus sign, double it and subtract from 32

e.g. $-10C = 32 - (10 \times 2) = 12F$

2. Kilometres to Miles

Take the number of kilometers, drop off the last digit and multiply by 6. e.g. 80 km = 8 x 6 = 48 miles. For a one-digit figure, multiply by .6

3. CONVERT INTO

MULTIPLY BY

Centimetres	inches	0.3937
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Inches	centimetres	2.54
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Metres	yards	1.093
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Yards	metres	0.914
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Litres	gallons	0.264
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Gallons	litres	3.785
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Kilograms	pounds	2.2046
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Pounds	kilograms	0.454
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4. 1 acre = 0.4047 hectare (ha) 1 ha = 2.47 acres 1 ha = 100 x 100 m

**ALL THAT'S LEFT TO DO IS
PREPARE TO EXPERIENCE AN ADVENTURE OF A LIFETIME AND ENJOY!**

Experience the Magic of Africa!